



# House of New Hope

where HOPE means a new beginning and a brighter future

[www.houseofnewhope.org](http://www.houseofnewhope.org)

## 2010 Annual Report

### Administrative Offices

8135 Mt. Vernon Road  
Saint Louisville, Ohio 43071  
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### Executive Staff

Jeffrey R. Greene, Ph.D., PCC, FAPA, Executive Director  
Ed Sharp, Th.D., Chief Financial Officer  
Danni Hedrick, LSW, Director of Adoptions  
Brenda Pack, Director of Foster Care  
Amy Andrews, Ph.D., PCC, Director of Clinical Services  
Anna Buschmann, LSW, Director of Quality Improvement  
Shirley Sharp, M.Th., Director of Consumer Relations  
Ronald Mason, Director of Training  
Glenn McCleese, LISW, Director of Special Populations

### Board of Trustees

David Morrison, Attorney – Board President  
Robert Vollmer, Attorney – Board Treasurer  
Tonda Moore, Attorney  
Matt Rice, Attorney  
James E. Sharp, Pastor  
James Jeffries, III, Reconstructive Surgeon  
Clifford Biggers, Police Detective  
Shirley Sharp, Pastoral Counselor  
Ronald Treadway, Insurance Agent/Broker  
Konrod Morris, Banker

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House of New Hope is a statewide Christian 501(c)3 not-for-profit charitable agency that provides a flexible range of specialized community integrated services for Ohio's intellectually and developmentally disabled adults and at-risk foster children and youth who need support to lead successful, meaningful lives.

### Mission Statement

It is our mission to optimize the potential of children and adults by providing compassionate healing environments and individualized, community-integrated services.

### Vision Statement

Our vision is a community where children, adults and families have the support necessary to lead safe and meaningful lives

### Licensure and Accreditation

House of New Hope is Nationally Accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF); Licensed by the Ohio Department of Job and Family Services; and certified by the Ohio Department of Developmental Disabilities and the Ohio Department of Mental Health.

## Affiliations and Memberships

House of New Hope carries out its mission of advocacy through participation and memberships in such organizations as the Foster Family-based Treatment Association (FFTA), National Foster Parent Association, North American Council on Adoptable Children (NACAC), the Ohio Association of Child Serving Agencies (OACCA), the Ohio Association of Developmental Disability Boards (OACB), Ohio Provider Resource Association (OPRA), The ARC, National Association for the Dually Diagnosed, and participation in various public and private coalitions throughout the state as it relates to foster care, adoption, training, developmental disabilities and contract provider relations.

## Improving the lives of children and adults through...

### TREATMENT FOSTER CARE

After 14 years in foster care, Nichole graduated from her high school with honors; a special accomplishment in light of the fact that only 50% of foster children in America actually graduate. At House of New Hope, more than 95% of our foster youth graduate; a large percentage going off to college. With the support and encouragement of her foster parents and professional staff, Nichole faces the future of her choice.



The past two decades have seen dramatic changes in our understanding of the effects of exposure to traumatic events in the life of a child, causing mental health and contributing other disorders such as health problems, substance abuse problems, eating disorders, AIDS/HIV, behavior problems, academic problems, interpersonal dysfunction, and contact with the juvenile justice system. To make matter worse, failure to promote healing usually results in an adult who will live a shortened life or one with diminished quality.

As a trauma informed agency, our programs and services are based on an understanding of the vulnerabilities or triggers of trauma survivors that more traditional foster care agencies may actually make worse by re-traumatizing the child through "old school" behavior management programs and an emphasis on punishment.

Our foster parent training curriculum provides every foster parent the skills they need to actually assist in the healing of a traumatized child. Having turned our backs on behavior control, behavior modification, behavior management or other forms of "discipline" that fail to specifically address the consequences of trauma in the child, our sole focus is on facilitating real healing. House of New Hope's treatment foster care program recognizes the survivor's need to be respected, informed, connected, and hopeful regarding their own recovery.

House of New Hope utilizes the evidenced-base practice of Nurtured Heart and the promising practice of Emotional Regulatory Treatment as our primary trauma informed treatment models.

## **Treatment Foster Care Program Outcomes (at discharge)**

House of New Hope collects clinical and functional data upon the discharge of every child or youth from the foster care program. The goal of data collection is to provide the material necessary to better evaluate current practices and seek continuous improvement.

For CY 2010...

### Demographics of Discharged TFC Children

1. The average age of discharged treatment foster care children in 2010 was 11 years old
2. 51 % were female and 49% were male
3. In 2010 House of New Hope had 70 children discharged.
  - i. Cuyahoga (31)-44%
  - ii. Franklin County (28)-40%
    1. PFSN(2)-3%
    2. NYAP(3)-4%
  - iii. Delaware County(2)- 3%
  - iv. Summit County (4)- 6%

### Clinical Outcomes Data

1. 79% of HONH TFC youth met 50% of their ISP Goals at discharge
2. 93% of HONH TFC youth attended at least 90% of school days
3. 91% of HONH TFC youth had no new involvement with court system since their admission
4. 96% were discharged to less than or equally restrictive environment
5. 10% of the youth discharged were adopted by their HONH Foster Parent(s)
6. 3% of youth were discharged due to AWOL

## DEVELOPMENTAL DISABILITY SERVICES

A developmental disability doesn't just happen to a person. It happens to the entire family. House of New Hope helps people with disabilities and their families improve the quality of their lives by providing adult foster care, homemaker and personal care, transportation, and social work services. We give new meaning to the concept of "I Can," as our disability services are designed to educate, support, encourage and promote self-reliance and self-determination.

Understanding the challenges many individuals face on a daily basis, House of New Hope's Homemaker and Personal Care Service is a unique non-medical based home care service designed to assist individuals in maintaining their independence by residing in their own home or apartment.



*Providing:*

- Adult Foster Care**
- Homemaker and Personal Care**
- Non-Medical Transportation**
- Social Work**
- Mental Health Services**

House of New Hope's Adult Foster Care Program is designed to give families peace of mind for their loved one by delivering quality services and respectful, compassionate care, within a family setting. Families can have confidence in our commitment to their loved ones; serving the individual needs of those receiving our support. Foster care has provided nurturing, safe, and custodial care for adults who require placement outside of their family. The primary reason for placement in adult foster care is the need for care and protection. The role of the foster parent is that of caregiver and nurturer.

Our goal is to encourage as much independence as possible for the adult in our care, including the enhancement of adaptive behavior skills, vocational skills, educational skills and independent living skills as appropriate to your loved one's level of competence.

## MENTAL HEALTH SERVICES

James was becoming increasingly depressed and anxious. His behavior was becoming more volatile and aggressive. He was communicating less and refusing social interaction. Prior experience with the local community mental health center had left James, his SSA and his guardian most unsatisfied. After a few months in out-patient counseling with a House of New Hope licensed therapist, who had extensive training in developmental disabilities and a desire to make a meaningful difference, James' improvement was noticeable.



Living a happy and productive life is a goal for all people. At House of New Hope, we provide:

- Mental health Assessments
- Behavioral Health Counseling
- Community Psychiatric Supportive Treatment (CPST) to children and youth being served in our Treatment Foster Care program
- Specialized Medicaid eligible mental health services for dually diagnosed developmentally disabled adults throughout Ohio.

## ADOPTION SERVICES

At any given time in Ohio, there are hundreds of children in foster care waiting for adoptive homes and/or permanent family connections. The majority of these children are school-age children who have experienced neglect or abuse. Our Adoption Services Program invite foster parents and eligible adults to become a healing resource for these children by adopting a child or sibling group and providing them with a safe and loving home in which they can be nurtured and encouraged to reach their full potential.



**Our Adoption Services program provides the following adoptive services:**

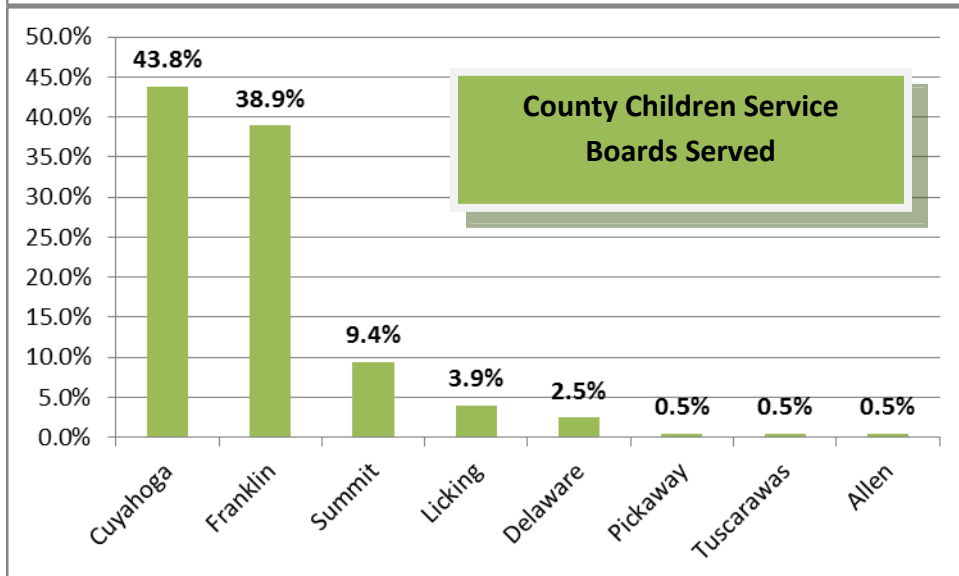
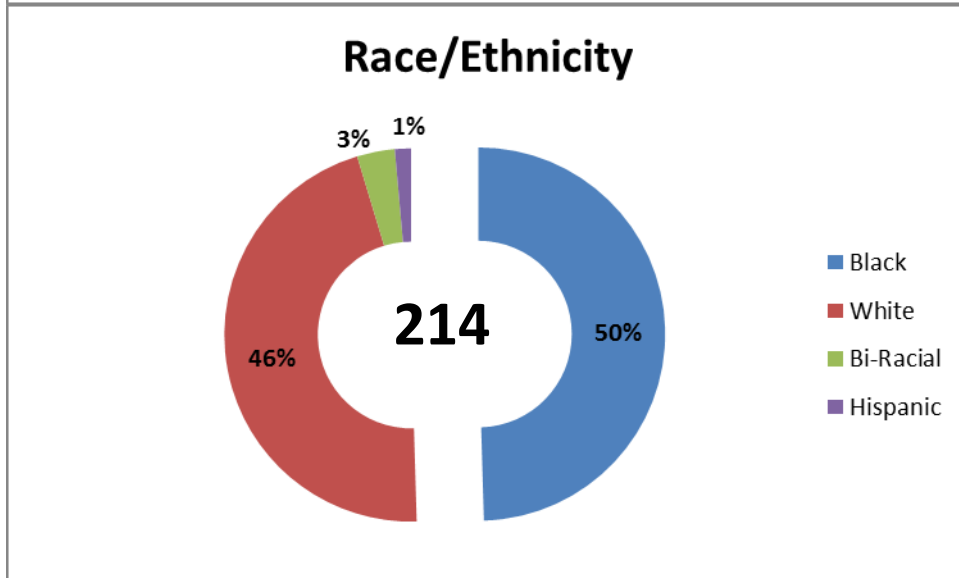
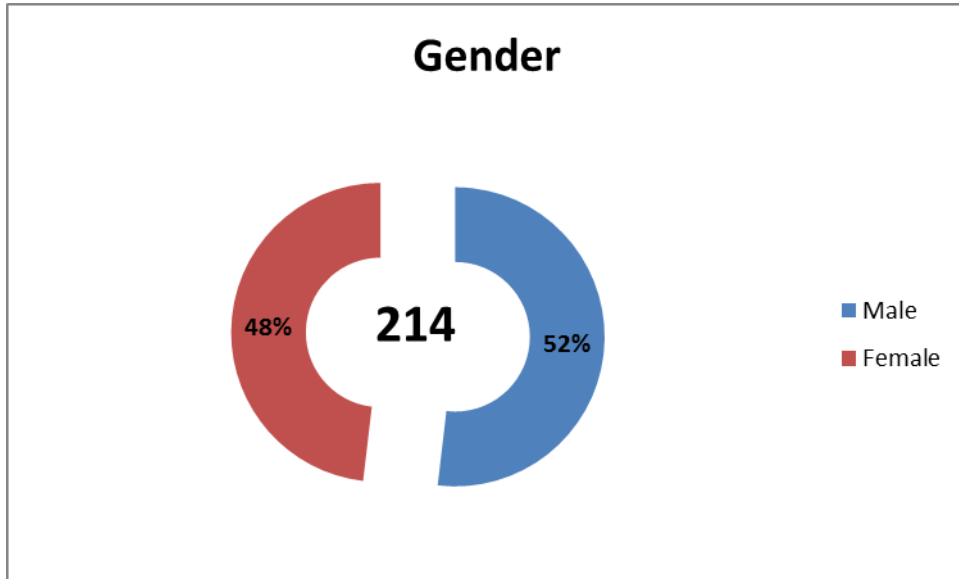
- **Targeted Adoptions**
- **Foster-to-Adopt**
- **Independent Home Studies**
- **Pre- and Post-finalization Services**
- **Birth and Adoptive Family Counseling and Guidance services**

House of New Hope Adoption Services program has helped more than 190 infants and children find permanent adoptive families since the program began in 2001. In 2010, House of New Hope participated in the adoption of 22 infants and children. 10% of children discharged from the House of New Hope treatment foster care program are adopted by their foster caregiver.

# CLIENT PROFILE DATA

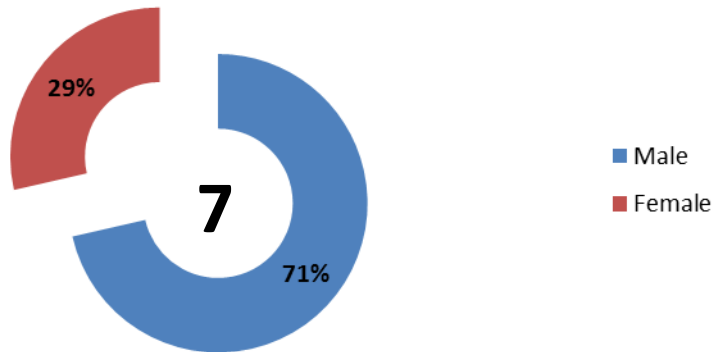
In CY2010, House of New Hope provided services to the following client populations:

## Treatment Foster

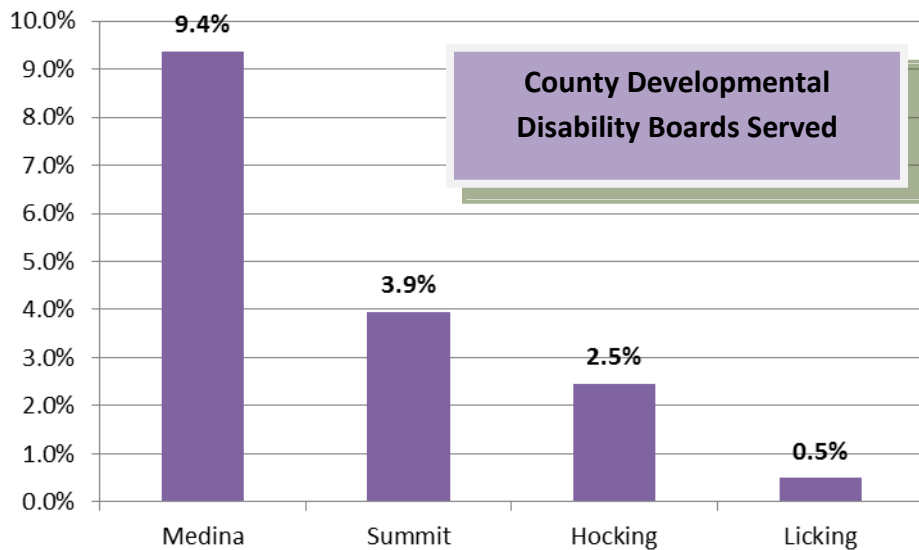
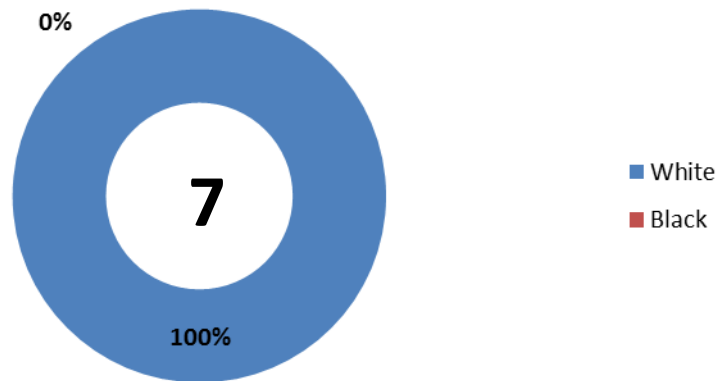


## Developmental Disabilities (Residential Waiver Services)

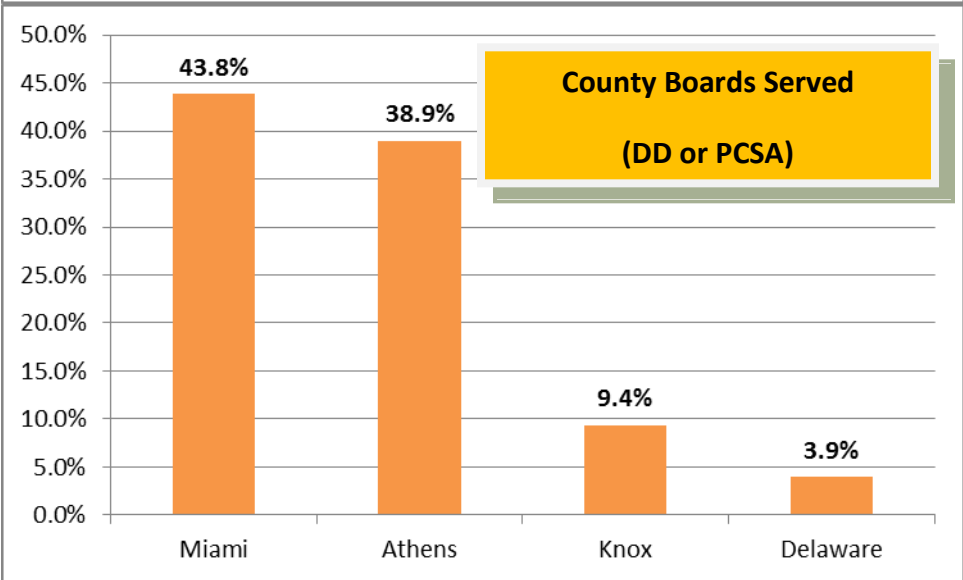
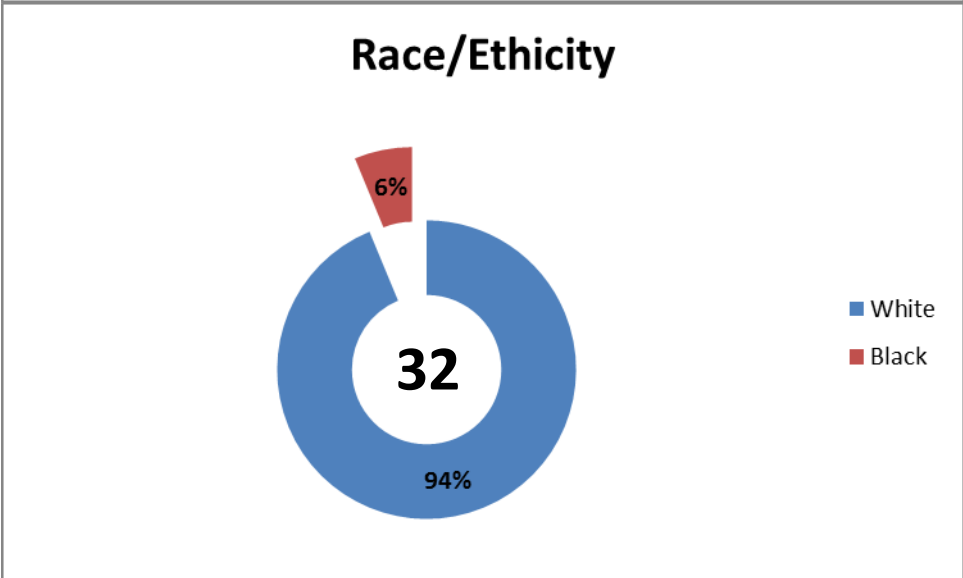
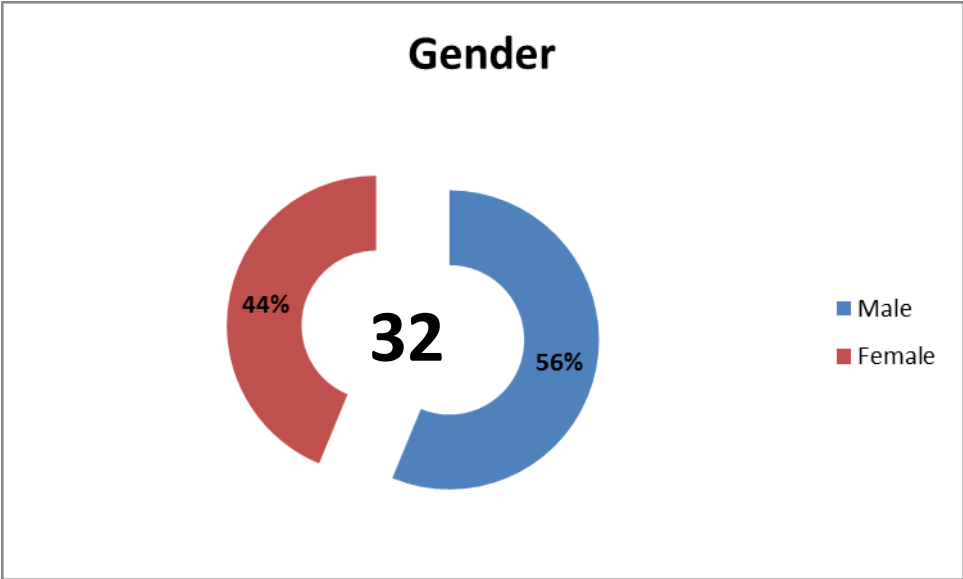
### Gender



### Race/Ethnicity

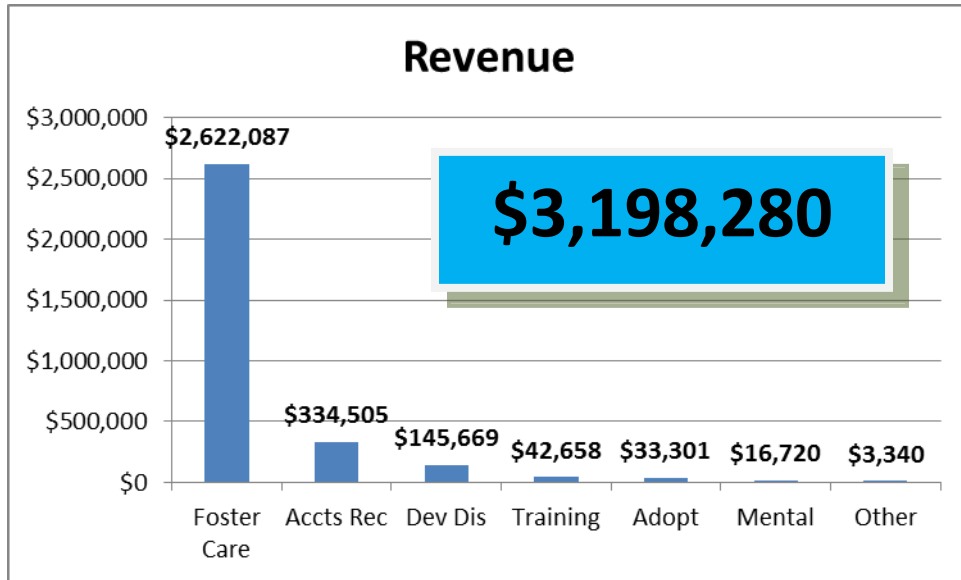


**Mental Health Services**  
**(Behavioral Health Counseling and Community Psychiatric Supportive Treatment)**



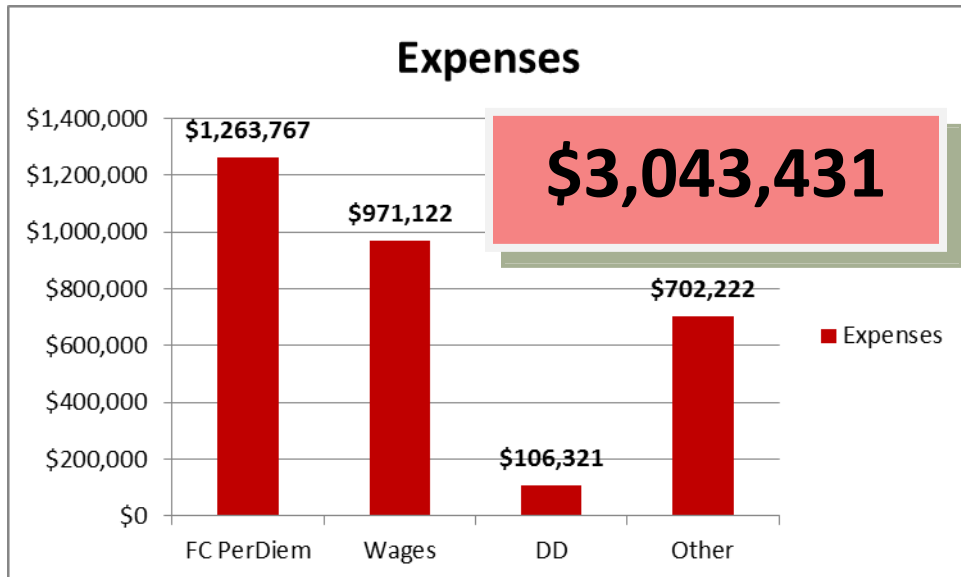
## Revenue Highlights – CY 2010

**\$3,198,280**



## Expense Highlights – CY 2010

**\$3,043,431**



## YEARS OF SUCCESS

Founded in 1992 as a faith-based provider of treatment foster care services, House of New Hope is a 501(C)3 non-profit charitable organization, dedicated to serving the children and families of Ohio.

- **1992** –
  - House of New Hope opened its doors in Heath, Ohio and served youth referred by Franklin County Children Services, Licking County, Fairfield County, Delaware County, and the Ohio Department of Youth Services.
- **1994** –
  - Offices moved to the Buckeye Building in Newark, Ohio in order to handle the rapid growth in staff and youth served.
- **1998** –
  - The Administrative Offices in St. Louisville were established.
- **2000** –
  - Licensed by ODJFS as a PCPA and started our Adoption Services Programs.
  - Active participant in the AdoptOhio program
  - Opened Franklin County Office in Reynoldsburg, Ohio.
- **2001** –
  - Daily Treatment Foster Care census hits 184!
  - Contract with Hamilton County.
- **2002** –
  - Treatment Foster Care Program expanded into Cuyahoga County and office in Garfield Heights opened.
  - Completion of the 6500 square foot training and conference facility in St. Louisville and expansion of Administrative Offices.
- **2004** –
  - Licensed by ODJFS as a PCPA that can recommend for licensure pre-adoptive infant foster homes, family foster homes and specialized treatment foster homes.
- **2005**–
  - House of New Hope grew its services by acquiring a community-based respite program serving Franklin and surrounding Counties.
  - Became licensed by the Ohio Department of Mental Retardation and Developmental Disabilities as an Individual Options waiver provider of Homemaker/Personal Care, Day Habilitation, Social Work and Transportation Services.
  - Contracted with Franklin County MR/DD.
  - Contract with Cuyahoga County DCFS to provide adoption services.
  - Contracts with Ashtabula and Medina Counties.
- **2006** –
  - House of New Hope hosts the Ohio Chapter of FFTA statewide training event.
  - Contract with Hocking County
  - House of New hope adopts “Emotional Regulatory Therapy” as a primary treatment model.
- **2007** –
  - Contracts with Licking County Children and Family First Council and Lucas County.
  - By year end, 325 treatment foster care youth served and 20 adoptions.
- **2008** –
  - Joined OACCA’s Outcome Data Project.
  - Moved the Franklin County Office from Reynoldsburg to Bexley.
  - Ended the community-based respite program.
  - Master contracts with Franklin, Allen, Pickaway, Cuyahoga, Delaware, Hocking, Montgomery, Sandusky, Stark, Summit and Tuscarawas Counties, PFSN, OYAP and Franklin County Family First Council.
  - Received three-year initial national accreditation through CARF.
  - ODMH certification and Medicaid eligibility pending.
- **2009** –

- Closed the Franklin County and Garfield Heights satellite offices.
- Obtained ODMH certification in May to provide Community Mental Health services
- Began application process for Medicaid provider eligibility.
- Began providing Developmental Disability Services to adults in Licking, Clark and Medina Counties.
- Began providing out-patient mental health counseling services to dually diagnosed adults in Knox, Delaware and Union Counties.
- **2010 -**
  - Attained Medicaid provider status and began billing for community mental health services.
  - Added Miami, Athens, Delaware, Union, Licking, Knox, Medina, Summit, and Hocking Counties to agencies in contract with House of New hope for residential waiver services and mental health services for dually diagnosed persons.
  - Opened a counseling satellite office in Troy, Ohio.